

GAS BOILER

With today's high cost of fuel, it's doubly important to ensure that your gas boiler is maintained well. With Poorman's Peace of Mind Agreement, you can rest assured that you're not only saving money, you're also not wasting valuable energy.

- Lubricate pumps and motors.
- Clean burners.
- Adjust combustion for best efficiency.
- Test low-water cutoff.
- Test safety limit controls.
- Test safety shutoff response.
- Check water fill valve and expansion tank operation and setpoint.
- Test flue for satisfactory operation.
- Test for combustion leaks.
- Check for carbon monoxide.
- Check for proper water circulation.

OUR PROMISE

As our promise to our Peace of Mind members, Poorman's agrees to:

- ✓ Inspect the equipment on a scheduled basis as shown, and during each inspection perform the applicable services per above checklist.
- ✓ Instruct you in the operation of the equipment.
- ✓ Give our service contract holders preference over all service activity normally undertaken by us.

Call us at 260.422.3534 for more information or visit us at poormansheating.com.



1417 Martin St.
Fort Wayne, IN 46802
(260) 422-3534

COMPANY HISTORY

Poorman's Heating and Air Conditioning:
Tradition and values that still ring true



Max Poorman, founder of Poorman's Heating and Air Conditioning, started a tradition of hard work and excellence decades ago that still rings true today. Max spent his formative years in Illinois before his family

moved to Berne, Indiana in 1941. Soon after he met a young lady named Mabel, who he would eventually ask to be his wife.

After a short stint at the Studebaker Company in Fort Wayne and later at Wayne Home Equipment, Max was offered a job at Superior Fuel Company in 1948. During this time, a large shift from coal furnaces and boilers to automatic oil furnaces occurred. Max kept busy converting schools, factories, churches and hospitals from coal to oil for the next 10 years. During this time, Max and Mabel had three children: Arlene, Kathryn and Gregory.

Max spent the early 1960s modernizing large boiler plants-from rotary oil combustion to forced draft atomization gas/oil burners. In 1978, Max and Mabel saw a need for a new way of serving the needs of our region - the Poorman's way. So Max launched the company that today serves customers throughout the area. Today, Steve Baker and Jody Swaidner, who in July 1992 bought the company that Max built, proudly carry the Poorman's banner.

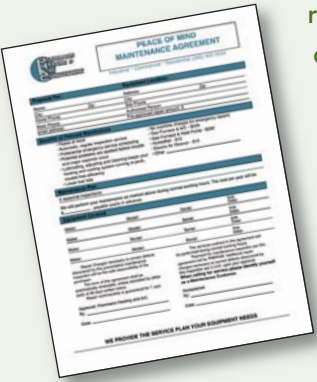
In Loving Memory of Gregg Poorman.

**YOU CAN'T PUT
A PRICE ON
PEACE OF MIND.**



A WELL-MAINTAINED SYSTEM IS GOOD FOR YOU... AND GOOD FOR THE ENVIRONMENT.

No one would argue that a good dose of preventative maintenance not only saves money in the long run, it's also good for the environment. At Poorman's Heating & Air, we understand that premise all too well. We know that customers with well-maintained and properly running equipment are happy customers. That's why we offer our "Peace of Mind" agreement.



With our Peace of Mind Agreement, for an modest annual fee, we'll agree to inspect your heating and air conditioning

systems twice a year, spring and fall, to ensure that they are always running at peak performance. Following are the benefits of our planned maintenance:

- Automatic, regular inspection service
- Preferential emergency service scheduling
- Potential problems are spotted before trouble and major expense occurs
- Lubricating, adjusting and cleaning keeps your heating and cooling system running at peak, trouble-free efficiency
- Lower fuel bills
- No overtime charges for emergency repairs

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GAS FURNACE/AIR CONDITIONER

When it comes to your gas furnace or air conditioner, Poorman's Peace of Mind Agreement has you covered.

- Clean and adjust automatic controls.
- Clean burners.
- Adjust combustion for optimum fuel efficiency.
- Carbon monoxide test.
- Lubricate as needed.
- Test for combustion leaks.
- Test safety shutoff response.
- Check blower belt wear, tension and alignment.
- Check flue for satisfactory operation.
- Clean condenser coil if necessary.
- Check electrical connections for tightness.
- Adjust system for optimum cooling.
- Check for oil and refrigerant leaks.
- Check safety devices.
- Check expansion valve and coil temperatures.
- Check refrigerant level.
- Check condensate drain.

HEAT PUMP

Your high-efficiency heat pump is a sophisticated piece of equipment. With our Peace of Mind Agreement, Poorman's will make sure it always runs to optimum performance.



- Lubricate as needed.
- Check defrost cycle and reversing valve operation.
- Adjust air volume for maximum efficiency.
- Check safety devices and electrical connections for tightness.
- Check blower belt wear, tension and alignment.
- Check for oil and refrigerant leaks.
- Test electrical controls for proper operation.
- Check refrigerant level.
- Check refrigerant controls and coil temperature for maximum efficiency.
- Check condensate drain.

